



BETTER FEATURES AND BETTER SUPPORT FOR YOUR CALL CENTER

VoIP and SIP Services by Sierra Experts, paired with our Call Center Manager application make the perfect combination to save you money while increasing your team's efficiency.

Why Pick Sierra?

You'll Save Money

Our customers save an average of 10-40% when they switch to Sierra! The savings only increase the more complex your current phone system is.

Your Team will be More Efficient

We're proud to say that our VoIP services offer one of the best feature sets available. Paired with our Call Center Manager application, you'll have more control and convenience than ever. In-depth historical reporting per agent lets you coach your team in real time, based on real performance metrics.

We're Easy to Work With

One of the best reasons to pick Sierra as your service provider, is that our team puts your business first. We never outsource, and we only employ senior level engineers with fantastic communication skills. There's no problem we can't solve.

Call Center Manager



Real time productivity stats, employee login, and queue management.

- Web-based
- Advanced Call Queue Options
- Live Call Stats
- Comprehensive Historical Reporting

Sierra VoIP Features

For a full list of available features, check out SierraExperts.com

- Queues and Ring Groups
- Parking Lots
- IVR
- Queue Call Back
- Call Recording
- Many More Features



We do IT differently.

