



TESTIMONIALS

On the fence about Sierra? Read what some of our happy customers have to say about our services.

Before working with Sierra, Technical Solutions Inc. had managed services through another company, and our operations were supported by one person. Getting support wasn't easy, as the service was slow and unresponsive. In fact, our server went down, and upon contacting our managed services provider, we found out that our backup plan was never set up. As a result, we were down for more than a week, resulting in unacceptable losses. To this day, there is data that has never been recovered.

When TSI decided to choose another managed services provider, we didn't take the decision lightly. We met with a handful of different providers, and asked all of the right questions. At the time, we needed managed services, new computers, and website design. Ultimately we picked Sierra for the quality and convenience of a one-stop-shop.

The website design process was great. There were always clear lines of communication and fast turnaround. We've also been very happy with the managed services with Sierra. The team has always been able to resolve any issues quickly. We are difficult to please, but the engineers at Sierra are able to meet our high standards. We would gladly recommend them to anyone seeking quality IT services.

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Jeff M.
Technical Solutions Inc.

USG Insurance Services' previous VoIP provider left a lot to be desired as far as being an effective workable solution for us.

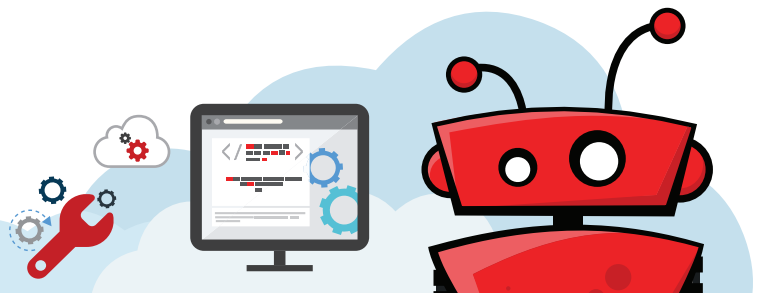
The cost savings was the main reason I found myself initially interested in Sierra's VoIP services. Since switching, our annual savings is over \$12,000. Also, USG's VoIP communications improved tremendously right after we implemented the system and switched to Sierra. Many gains were quickly realized and utilized with the new Sierra VoIP Services.

USG has been completely impressed and pleased with the costs of Sierra's VoIP services, the features and functionality, and the help in streamlining and improving our telephony by switching from another VoIP provider. I would gladly recommend Sierra to any company seeking quality VoIP services.

Gregg G.
USG Insurance Services, Inc.

I would gladly recommend Sierra to any company seeking quality VoIP services.

We do IT differently.



As a professional matchmaker, I needed a custom integrated database application that was user friendly and looked professional when displayed to clients in my office. The database needed to store and organize client data, profiles and photos, along with assisting the matchmaker when matching clients. The application also needed to function as a sales module and display success stories.

Sierra Experts was highly referred to me, so I decided to meet with them and discuss the project. I met with Sierra's application development manager, who impressed me right away. He seemed to understand my needs very quickly.

The application has become a great asset to my business. I'm proud to show it to clients during face-to-face consultations. I would absolutely recommend Sierra Experts for software development projects, because they do whatever it takes to get the job done right, and they're there for you 24/7.



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Susan D.

The Modern Matchmaker, Inc.

AWARDS

- 2009, 2011, 2012, 2013, 2014, 2015, 2016 Best Places to Work in Western Pennsylvania – *Pittsburgh Business Times*
- 2012, 2013, 2014, 2015, 2016 Best Places to Work in Pennsylvania – *Best Companies Group*
- 2012, 2014, 2015 CFO of the Year Finalist *Pittsburgh Business Times*
- 2012, 2013, 2014 CIO of the Year Award Finalist *Pittsburgh Technology Council*
- 2014 Pittsburgh Largest Technology Consulting Firms *Pittsburgh Business Times*
- 2014 Pittsburgh Largest Telecommunications Firms *Pittsburgh Business Times*
- 2013 Next-Gen 250 Winner – *CRN*
- 2013 Pittsburgh Largest Technology Consulting Firms List *Pittsburgh Business Times*
- 2013 Design, Art and Technology Awards (DATA) Finalist *Pittsburgh Technology Council*
- 2012 PA Technology Company of the Year Pennsylvania *Technology Council of Pennsylvania*
- 2011 Technology Accelerator of the Year Finalist Tech 50 *Pittsburgh Technology Council*
- 2011 Fastest Growing Companies Pittsburgh 100 *Pittsburgh Business Times*
- 2010 Service Provider of the Year Tech 50 *Pittsburgh Technology Council*
- 2009 Small Business Excellence *Pittsburgh Airport Area Chamber of Commerce*

Contact us today to learn more.