SERVICES AND PRODUCTS
FROM THE SIERRA COMPANIES

Sierra is dedicated to creating innovative products and services that automate, streamline, and standardize IT operations, allowing customers to focus on delivering their products and services. We are proudly a veteran owned company that provides services and support to customers in **32 states** and **4 countries**. Our team sets a high bar with respect to security, repeatability, and documentation of customer systems. We apply these methods to customer environments, big and small.

Managed Services

Monitoring and Management
- Virtually Any Network
- Server Equipment
- Firewalls
- Switches
- Routers
- Email Systems
- PBX & VoIP Systems
- Websites
- Databases

Backup and Disaster Recovery
- Hybrid Solutions
- Cloud Backup
- Backup to Sierra Data Centers

Networking
- Network Mapping
- Firewall, Routing and Switching Systems
- Security Assessment and Consulting

Virtualization
- VMWare
- HyperV

Email Solutions
- Office 365
- Hosted Exchange

Development and Design

Website Development
- Custom Websites
- Website Management and Updating
- Website Hosting

Graphic Design
- Logo Identity and Branding Packages
- Digital Marketing Graphics
- Printed Marketing Materials

Custom Software Development
- Mobile Apps
- Database Systems
- Custom Applications
- Web-Based
- DBA Services

Telephony and VoIP

VoIP and SIP Services
- SIP Trunking
- PBX Systems
- Sipulator
- Call Center Application

Telephony Monitoring and Management

Hardware and Software
- Sierra Incident Manager
- Sierra Billing Manager
- Sierra ADC Load Balancer
- Trusted Partner Solutions

Data Center

Features include:
- HIPAA
- PCI DSS
- Rack and Access Security
- Space Availability
- Support Services
- SSAE16

Hosting and Cloud Services
- Desktops and Servers
- Virtual Servers
- Physical Equipment
- Backup Systems

Digital Media Solutions
Media workflow automation solutions for acquiring, storing, and sharing digital media.

We do IT differently.

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